



Peace of Mind



Secure



Protected

CUSTOMER CARE PLAN

Magnitude Security offers an unrivalled level of protection which doesn't stop after the installation of your equipment. Here's the proof!

Alarm Systems - 3 Monthly	Comprehensive	Preventative
Inspect control equipment, apply surface insect spray.	✓	✓
Inspect detectors and sirens, apply surface insect spray.	✓	✓
Check batteries and test for power loss protection.	✓	✓
Check telephone line quality and back to base response.	✓	✓
Assess your current devices and perform any required upgrades	✓	✓
Test all alarm devices back to base.	✓	✓
Provide a written report covering system performance and any recommendations.	✓	✓
Closed Circuit Television - 3 Monthly	Comprehensive	Preventative
Inspect recording and display devices to remove any build up of foreign matter.	✓	✓
Inspect housings, cameras and lenses, clean and apply insect surface spray as required.	✓	✓
Check recording quality and archives.	✓	✓
Check recording durations and hard drive capabilities.	✓	✓
Check notification settings and alerts.	✓	✓
Provide a written report covering system performance and any recommendations.	✓	✓
Emergency Service Response 1300 612 332	Comprehensive	Preventative
24/7 4 hour response	✓	Standard Charges apply
24 Hour Technical Support over the phone.	✓	Charges After Hours
Other Benefits	Comprehensive	Preventative
Access to our on-line resources and advisory via site membership at www.MagnitudeSecurity.com.au	✓	✓

Contact us on 1300 612 332 or email Sales@MagnitudeSecurity.com.au for assistance in making the right choice to meet your needs.



Visit us at www.MagnitudeSecurity.com.au

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